

(As of 11/15/2021)

PVA Great Lakes/Rivers Region Meeting

November 19, 2021

2:00 p.m. – 5:30 p.m. Central, 3:00 p.m. – 6:30 p.m. Eastern
Virtual Via Zoom

(All times listed below in Central time)

Friday, November 19

2:00 p.m. – 2:15 p.m.

Welcome Remarks

Andrew Sargis
Wendella Sightseeing Boats

Steve Jones
Gateway Clipper Fleet

2:15 p.m. – 3:00 p.m.

Roundtable: Operating Successfully in a Lingering Pandemic Environment

Moderators: Andrew Sargis, Wendella Sightseeing Boats and Steve Jones, Gateway Clipper Fleet

- Continuing Mask Issues
- Maintaining Passenger and Crew Health
- COVID Vessel Sanitation Techniques
- Changes to Point of Sales Practices
- Operational Changes
- How to Overcome Supply Chain Pressures

3:00 p.m.-3:30 p.m.

Coast Guard Update

Moderator: Mark Bobal, Ninth District, United States Coast Guard

- **Cyber Security Challenges**
Patrick Nelson
Ninth District Cyber Security Specialist
United States Coast Guard
Cleveland, OH
- **Illegal Charters: A Growing Safety Concern**
Neal Marzloff

Coast Guard Investigative Services
Cleveland, OH

3:30 p.m. – 3:45 p.m.

Break

3:45 p.m. – 4:30 p.m.

Roundtable: Where are all the Employees?

Moderator: Bob Bijur, Island Queen Cruises

- Workforce Availability: How to Identify and Attract Employees
- Employee Benefit and Retention Trends
- Legal Marijuana: What You Need to Know

4:30 p.m. – 5:00 p.m.

PVA Legislative Successes, Member Benefits, and Future Actions

Ed Welch
Passenger Vessel Association

5:00 p.m. – 5:30 p.m.

Open Discussion: Region Specific Concerns and Issues

Moderators Andrew Sargis, Wendella Sightseeing Boats and Steve Jones, Gateway Clipper Fleet

- **Buoy Placement Concerns on the Western Rivers**
CAPT Eric Carrero
Eighth District Director Western Rivers and Waterways,
U. S. Coast Guard
New Orleans, LA
- PVA Ahoy New Adventure s Digital Marketing Program
- Supply Chain Impacts on New Vessel Construction

PVA Annual Convention at MariTrends 2022
February 5-8, 2022
Hyatt Regency Long Beach
Long Beach Convention and Entertainment Center
Long Beach, CA

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