



AGENDA

Hyatt Regency New Orleans
New Orleans, LA

November 28 - 29, 2011

As of November 18, 2011

(NOTE: Members of the Canadian Passenger Vessel Association will join the PVA meeting for the sessions indicated below.)

Monday, November 28

12:00 p.m. – 12:15 p.m.

Welcome Remarks

Co-Chair, Gus Gaspardo
Padelford Packet Boat Co.
Saint Paul, MN

Co-Chair, Steven Terry
Riverboat Excursions
Hannibal, MO

12:15 p.m. – 12:45 p.m.

Roundtable: Ways to Attract and Keep Employees

Ryan Newton
Gateway Clipper Fleet
Pittsburgh, PA

12:45 p.m. – 1:45 p.m.

Drug Testing Discussion: How Does Your Operation Do It?

Moderator: Kevin Stier
River Cruises
Scales Mound, IL

1:45 p.m. – 2:45 p.m.

Combined PVA/CPVA Session

Operators Panel:

How We Accommodate our Passengers with Disabilities

Moderator: Tom Wood
Showboat Branson Belle
Branson, MO

2:45 p.m. – 3:00 p.m.

Break

3:00 p.m. – 3:30 p.m.

Combined PVA/CPVA Session

Distraction in the Wheelhouse

Moderator: Steven Terry
Riverboat Excursions
Hannibal, MO

3:30 p.m. – 4:00 p.m.

Combined PVA/CPVA Session

Stability and Passenger Weight: Implementation

Tom Waters
United States Coast Guard
Marine Safety Center
Washington, D.C.

4:00 p.m. – 4:30 p.m.

Combined PVA/CPVA Session

How Safe are We? Let's Look at the Statistics

CAPT Dave Fish
United States Coast Guard
Washington D.C

5:00 p.m. – 6:30 p.m.

Combined PVA/CPVA Reception

Hyatt Regency New Orleans

Tuesday, November 29

9:00 a.m. – 9:30 a.m.

Combined PVA/CPVA Session

Coast Guard Issues Update

Part I: Can I Get a Coast Guard Inspector When I Need One?

CAPT Eric Christensen
United States Coast Guard
Washington D.C.

Part II: Accidents and Investigations: What Triggers an Investigation and How it Should be Conducted

CAPT Dave Fish
United States Coast Guard
Washington D.C.

9:30 a.m. – 10:00 a.m. **Combined PVA/CPVA Session**
Cruise Enhancements: How to Raise Per Cap Spending
Moderator: Terri Bernstein
B.B. Riverboats
Newport, KY

10:00 a.m. – 11:00 a.m. **Combined PVA/CPVA Session**
Growing Your Internet Marketing: Are You Mobile Ready?
Betty Penny, MBA
Appsmakerstore Canada Ltd.
Toronto, ONT

11:00 a.m. – 11:15 a.m. **Break**

11:15 a.m. – 12:00 p.m. **Did You Know that These Issues Were Looming...?**
Beth Gedney
Passenger Vessel Association
Alexandria, VA

12:00 p.m. – 1:30 p.m. **Combined PVA/CPVA Session**
Lunch
RADM Roy A. Nash
Commander
Eighth Coast Guard District
United States Coast Guard
New Orleans, LA

2:00 p.m. – 3:00 p.m. **Marine Insurance Roundtable**
Moderator: Courtney Jones
Aon Risk Services Northeast, Inc.
Cleveland, OH

Noah Kingston
Great American Insurance Company
Schaumburg, IL

Chris Piazza
Navigators
New York, NY

Nick Hart
Allianz
Chicago, IL

3:00 p.m. – 3:45 p.m.

What's New with Mariner Licensing and TWIC?

Ike Eisentrout
Deputy Director
National Maritime Center
United States Coast Guard
Martinsburg, WV

3:45 p.m. – 4:45 p.m.

Combined PVA/CPVA Session

Captain's Panel

Moderator: Gus Gaspardo
Padelford Packet Boat Company
St. Paul, MN

4:45 p.m. – 5:00 p.m.

Region Old and New Business and Closing Remarks

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